

AFS BOARD OF DIRECTORS – SERVICES AND ADVOCACY COMMITTEE MEETING

Thursday, January 26, 2023
5:00 pm
Microsoft Teams – Virtual



ATTENDANCE

- AFS Board of Directors:** Patricia Ricard Lofstrom John Paul Paciocco Jana Tetreault, Ex-Officio
 Dania Kuzbari Lucia O'Connor
- AFS Staff:** Ali Juma, CEO Emily Tremblay, Acting Manager of Community Services and Strategic Initiatives Stephanie Fetherston, Director of Services
 Ashlee Gerard, Executive Assistant
- Youth Representatives:**
- Regrets:** Lucia O'Connor
Sean Halliday - Leave

MINUTES

Welcome to Stephanie Fetherston.

1.0 Call to Order

Patricia Lofstrom calls the meeting to order at 5:10 pm.

2.0 Review of Agenda

MOTION BIRT the Committee reviews and approves the agenda as presented.

Moved by: Jana Tetreault
 Seconded by: John Paul Paciocco All in favour. CARRIED.

3.0 Review Previous Minutes

MOTION BIRT the committee approves the November 24, 2022, meeting minutes, as amended.

Moved by: Dania Kuzbari
Seconded by: Jana Tetreault

All in favour. CARRIED.

4.0 New Business

a. Committee Learning Opportunity

Patricia proposed having a rotating chair for new board members.

5.0 Ongoing Business

b. Terms of Reference - *Deferred*

6.0 Standing Items

a. Awesome Team

i. *Service Demand Report*

Ali Juma provides the service demand report as presented.

- There was a spike in Crisis Follow Up Referrals this month, which is being looked into.
- Looking at replacing the services of Dr. Jain.
- Community Support Team is one area under review based on need, caseload and staffing.

b. Extraordinary Service

i. *Privacy/Incident/Serious Occurrence/Complaints*

Ali Juma reviews one incident, which was reviewed by our lawyer. From a privacy perspective, we will move toward ensuring there is consent from both parents when seeing a child. System barriers are highlighted through discussion. It is suggested to review standards concerning children consenting to service.

Stephanie Fetherston presents one complaint regarding record access which was resolved in a timely manner.

c. Busting Barriers

i. *New Funding and Initiatives/Partnership Updates*

Landed grant to support youth and family engagement. Emily Tremblay is exploring a number of other grants.

ii. *French Language Service*

There is also work happening around French language policy. There is not a requirement for a French language sub-committee at this time.

d. Inspiring Outreach

i. *Lead Agency/Accreditation*

There is a new strategic plan underway at the Lead Agency Consortium. We are building capacity to implement the CHyM Screener.

ii. *Youth and Family Engagement*

Emily Tremblay highlights the work happening at the Youth Wellness Hub. We have been approved for the YWHO virtual pilot. There have been 9 applicants for the family and youth advisory committee. There will be added service days to meet the needs of the families to address the waitlist for the Supervised.

7.0 Adjournment

The meeting adjourns at 6:00 pm.